

## POLICY FOR QUALITY, ENVIRONMENT AND WORKPLACE HEALTH & SAFETY

**One Works** operates in the area of global service design and consulting, offering urban engineering-integrated architecture, infrastructure and services, and is a business firmly established in national and international markets.

Aware of the extreme importance that the organisation and management of quality, environment and health and safety of workers play in the company and its future, One Works management is committed to maintaining compliance with UNI EN ISO 9001, UNI EN ISO 14001 and OHSAS 18001, pledging to manage the business in such a way as to improve quality, environmental performance and the health and safety of all personnel in the workplace, promoting information and training of workers, a key element of the three management systems.

In order to achieve this goal, through continuous improvement of its performance and conduct, One Works pledges to do the following:

- identify and clearly define the needs and expectations of the customer to be able to translate them into requirements to be satisfied in the best possible manner;
- satisfy the expectations of stakeholders in view of maintaining the continuity of the business;
- pursue continuous improvement at all levels of the organisation;
- work with suppliers that can satisfy the established requirements of service, quality, environmental responsibility, product safety, and costs;
- pay particular attention to activities whose purpose is to train and qualify personnel;
- through the appropriate definition of necessary resources and a clear allocation of responsibilities, ensure the most appropriate methods of management and control of all possible risks to internal staff and external subcontractors, customers and, in general, all those who come into contact with the business;
- help employees, contractors, external subcontractors, and suppliers to understand how their actions can lead to improvements in quality, environmental performance and OSH;
- consider OSH and its results as being essential to business management;
- provide the human and material resources needed to achieve the objective;
- involve employees and consult with them, including through the workers' safety representative;
- make sure all workers are sensitised and trained to perform their duties safely and take responsibility for OSH;
- comply with the law (regulatory, legislative and contractual aspects applicable to business activities, the environment and the health and safety of workers);
- develop and pursue the improvement objectives set annually by management;
- establish and maintain adequate controls to ensure the principles contained in this policy are met, assessing the results during periodic management reviews;
- periodically review the QMS, EMS and WSMS, updating the goals as a result of internal changes in the business or changes to applicable laws whilst identifying weaknesses in order to pursue continual improvement;

# ONEWORKS:

Each year the management sets the goals for quality, environment, and health and safety at work, in keeping with this policy. The assessment of the achievement or otherwise of these objectives is formalised during the Management Review, which is carried out annually.

In order to satisfy the foregoing, One Works promotes the broad dissemination of its policy to all company levels and stakeholders, raising awareness amongst all employees so as to facilitate full compliance.

A handwritten signature in black ink, appearing to read 'L. Cavalli', with a long horizontal flourish extending to the right.

**Leonardo Cavalli**  
Managing Partner

Updated: 1 September 2018